

# A Smart Mall Scenario Using Promise Theory

Siri Fagernes

19th NMRG Meeting in Stockholm, January 12-13, 2006

# Motivation

- Give an example of *Promise Theory* as analysis tool.
- Analyse the behavioural patterns of autonomous agents in a *Pervasive Computing Scenario*.

# Outline

- 1 The Smart Mall Scenario
- 2 The Promises
- 3 Game Modelling and Analysis
- 4 Summary

# The Smart Mall

The scenario includes the following actors:

- 1 Internet Service Provider (ISP).
- 1 mall.
- 3 Shops.
- 10 Customers.



# Mall features

- Mall and shops can send out information to online customers.
- Customers can *forward* received messages to other reachable customers.
- Forwarded messages are rewarded with *Mall Credits*.

# Autonomous agents

- ISP (node 1).
- Mall management (node 2).
- Shop (node 3, 4, 5).
- Customer (node 6 - 15).

# Benefits and loss (*currency*)

- ISP:
  - Payment for provided service (gain).
  - Cost of providing service (loss).
- Mall/shops:
  - Turnover/profit.
  - Reputation/popularity among customers.
- Customers:
  - Credits.
  - Information.
  - Battery power.



# Potential conflicts

Between customers:

- Overflow of messages vs. gaining more credits.

Between customer and mall

- Mall wish to reach customers  $\Rightarrow$  need them to download messages.
- Customers have limited battery power  $\Rightarrow$  not interested in message overflow.
- Mall provides Internet access  $\Rightarrow$  Customers might be tempted to exploit it.

# Promise types

Promise body	Units	Category
$q, q \geq q_n$	Mb/sec	Service
$r, r = R$	Credits per message	Service
$i, i \in \{T, F\}$	True/False	Service
$d, d \in \{T, F\}$	Messages per hour	Use-message
$f, f \geq f_n$	Messages per hour	Service
$lf, lf \leq l_n$	Messages per hour	Use-value

## Example promises

- $lf \leq l_n$ : Keep the rate of forwarded messages below  $l_n$  (*between customers*).
- $q \geq q_n$ : Provide a minimum QoS of  $q_n$  (*from ISP to mall, from mall/shops to customers*).
- $r = R$ : Reward customer with  $R$  credits per forwarded message (*from mall/shops to customers*).

# Promise graph 1

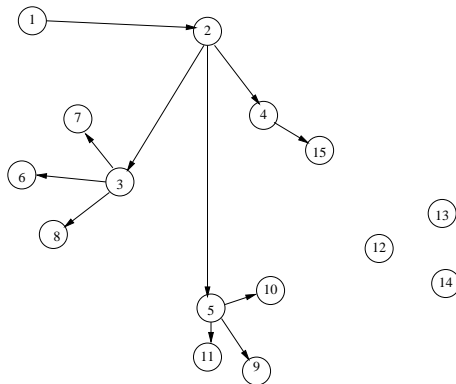
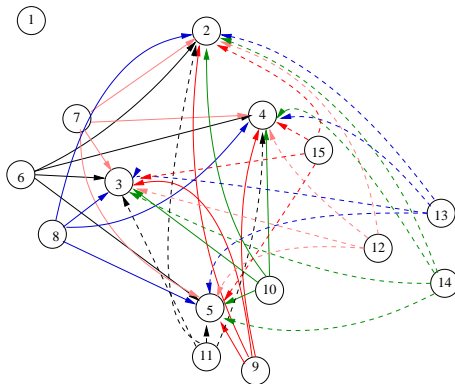


Figure: The  $q$ -promise graph without labels.

## Promise graph 2



**Figure:** The  $d/f$ -promise graph without labels. The graphs for  $d$  and  $f$  are the same.

## Promise graph 3

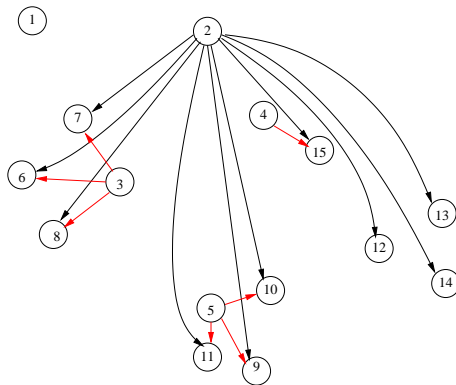


Figure: The  $r$ -promise graph without labels.

## Promise graph 4

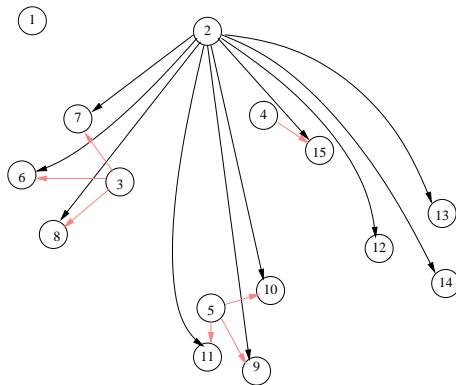


Figure: The  $i$ -promise graph without labels.

## Promise graph 5

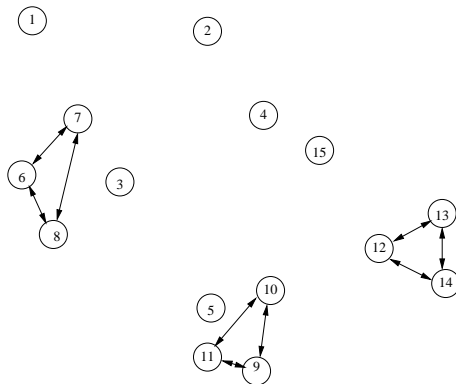


Figure: The *If*-promise graph without labels.



# Basic moves for each player

**Cooperate:** Keep promise.

**Defect:** Fail to keep promise.

## Example payoff matrix

ISP, Mall	Mall cooperate	Mall defect
ISP cooperate	$P_s - C_s, S - P_s$	$0 - C_s, S$
ISP defect	$P_s, C_r - P_s$	$0, C_r$

**Table:** Payoff matrix for the ISP-Mall game.

## Parameters: ISP-Mall game

- $P_s$ : The price or fee the mall has to pay for service.
- $C_s$ : The cost for the ISP as a consequence of providing the service.
- $S$ : The agreed level of service. This parameter is a numerical unit, associated with the *value* of the service.
- $C_r$ : The cost incurred by not having a sufficient Internet service/connection.

# Games in the network

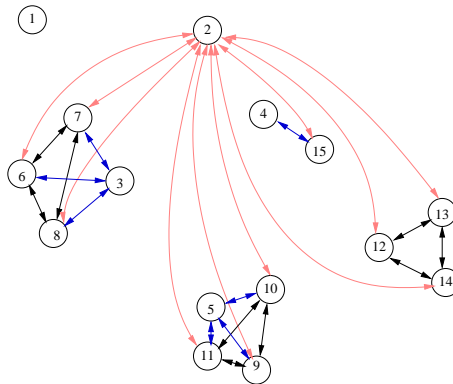
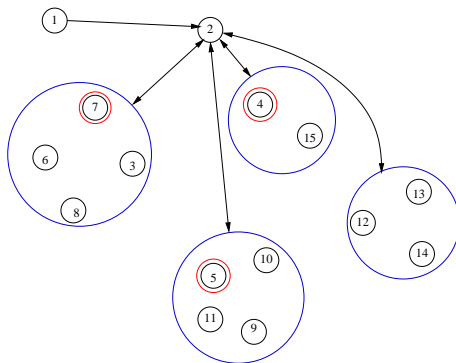


Figure: The graph of various bargaining games within the network.

## Analysis: derived *roles*



**Figure:** A simplified schematic graph based on the derived roles.

## Example: Level of cooperation (probability)

$$\begin{pmatrix} 0.0 & 0.9 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 0.0 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 & 1.7 \\ 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 2.5 & 2.5 & 2.5 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 2.6 \\ 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 2.4 & 2.4 & 2.4 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 1.4 & 1.4 & 1.4 & 1.4 & 0.0 & 0.7 & 0.7 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 1.8 & 1.8 & 1.8 & 1.8 & 0.9 & 0.0 & 0.9 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 1.8 & 1.8 & 1.8 & 1.8 & 0.9 & 0.9 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 1.4 & 1.4 & 1.4 & 1.4 & 0.0 & 0.0 & 0.0 & 0.0 & 0.7 & 0.7 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 1.0 & 1.0 & 1.0 & 1.0 & 0.0 & 0.0 & 0.0 & 0.5 & 0.0 & 0.5 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 0.4 & 0.4 & 0.4 & 0.4 & 0.0 & 0.0 & 0.0 & 0.0 & 0.2 & 0.2 & 0.0 & 0.0 & 0.0 & 0.0 \\ 0.0 & 1.6 & 1.6 & 1.6 & 1.6 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.8 & 0.8 & 0.0 \\ 0.0 & 1.8 & 1.8 & 1.8 & 1.8 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.9 & 0.0 & 0.9 & 0.0 \\ 0.0 & 1.6 & 1.6 & 1.6 & 1.6 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.8 & 0.8 & 0.0 & 0.0 \\ 0.0 & 1.4 & 1.4 & 1.4 & 1.4 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 & 0.0 \end{pmatrix}$$

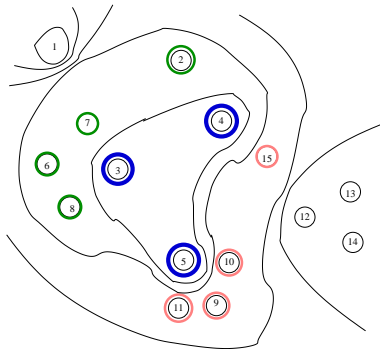
**Figure:** The sum matrix of probabilities for promises of all types, estimated over time.

## Analysis: importance ranking

Rank position	Agent numbers A (Senders)	$A^T$ (Receivers)	$A + A^T$
1	2	3	2
2	13	4	3
3	7	5	5
4	8	2	7
5	12	6	8
6	14	7	4
7	3	8	6
8	6	11	13
9	9	10	9
10	15	9	12
11	10	15	14
12	5	12	15
13	1	14	10
14	11	13	11
15	4	1	1

**Table:** Ranking of the nodes from top to bottom. The topmost nodes are most powerful ( $A^T$ ), or most subservient (A). Rank values for nodes {7,8} and {12,14} are identical in each case, indicating a symmetry. Also, the rank positions for {3,4,5} are identical for  $A^T$ .

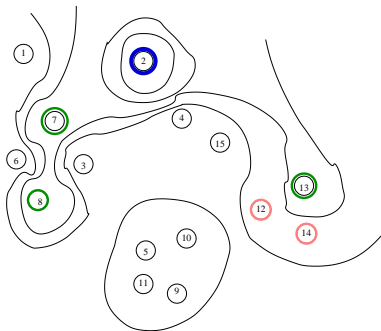
## Analysis: rank contour I



**Figure:** A rank contour for the model, showing the influentialness or ‘power’ the agents have to attract promises (strong receivers),  $\text{eig}(A^T)$ .

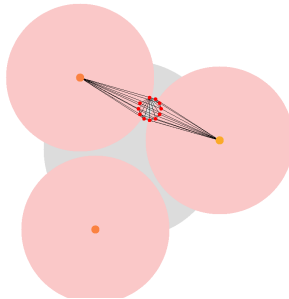


## Analysis: rank contour II



**Figure:** A rank contour of the ‘willingness’ of the nodes to offer and keep promises (strong senders),  $\text{eig}(A)$ .

## Analysis: removal of node



**Figure:** Eliminating the mall node 2 isolates the ISP node and forms two network regions dominated by two of the shops and bridged by the intermediary customers.

# Summary

- We have explored a *Pervasive Computing Scenario*, using *promises*.
- We have demonstrated how the use of *Promise theory* can help predicting *coalitions* and *structures*.